



YMCA Dublin Fundraising Donor Charter

As a charitable organisation seeking donations, YMCA Dublin aims to comply with the [Guidelines for Charitable Organisations Fundraising from the Public](#).

Our pledge is to treat all our donors with respect, honesty and openness. We commit to being accountable and transparent so that donors and prospective donors have full confidence in YMCA Dublin. We will accurately describe our activities and ensure that we effectively apply all donations for their intended purpose and to further the mission of YMCA Dublin.

YMCA Dublin's commitment to donors and prospective donors

As a supporter of YMCA Dublin, we will ensure you will:

- Be informed of YMCA Dublin's mission, and of the way YMCA Dublin intends to use donated resources
- Be informed of the identity of those serving on YMCA Dublin's Board of Trustees, and that the board will exercise prudent judgement in its stewardship responsibilities
- Have access to YMCA Dublin's most recent financial statements
- Be assured your gifts will be used for the purposes for which they were given
- Receive appropriate acknowledgement and recognition
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law
- Expect that all relationships with individuals representing YMCA Dublin be dealt with professionally
- Have easily available: the agreed procedures for making and responding to complaints
- Have the opportunity for any names to be deleted from mailing lists
- Receive prompt, truthful and forthright answers to questions you might have about YMCA Dublin